



North Tyneside Council

People Based Commissioning Team
Quadrant, The Silverlink North
Cobalt Business Park
North Tyneside, NE27 0BY
Tel: 0191 643 7082

By Email To All Care Home Providers – North Tyneside

7 April 2020

Dear Care Home Provider

Increases in Fees – Coronavirus

In relation to this I am aware from discussions and emails with a number of you of the increased costs you are facing as a result of the coronavirus.

In line with Department of Health, ADASS and Local Government Association guidance I am updating you on the current position within North Tyneside and how we plan to take this forward. I am also acutely aware of the current and future workforce related issues and I can assure we are looking at this and identifying a number of measures to help out here. I will contact you with more information on this as this work progresses.

To support the care home market a number of measures will be implemented:

- Arrange a single additional weekly payment to all care homes, this will be a duplicate of a payment run, this is intended to provide directly to you additional cashflow into your business. The intention of this is to bring the payment into advance rather than arrears, this would be reviewed and payments could be brought back into line with previous arrangements;
- Increase all rates by 5%, this is reflective of a 70:30 split increase of living wage and consumer price index increases and this will be effective from 1 April 2020. This payment is interim on the understanding there is still work to conclude on care home fees with Care North East (North Tyneside), a schedule setting out the interim rates is attached to this letter;
- Pay a further 5% supplement on top of the increased rates to reflect additional or increased costs providers are facing as a result of dealing with this. I know this is an area of contention and there have been discussions with CNE (NT) on this but I just wanted to get some additional funding flowing into providers quickly. This will be subject to four weekly review by the Authority and there would be the need for open book transparency on how this additional funding is being used, this will allow the Authority to meet its requirement to account for the expenditure of the funding to Government. If there are future changes identified, then we can respond to them at that time.

The above relate to Local Authority funded placements as well as CCG continuing healthcare funded placements.

In addition to this the Authority has agreed to undertake some other work jointly with CNE (NT) where there are additional concerns about cost pressures and the sustainability of providers over time. This work will be done quickly and additional support has been identified to help with this.

We are currently implementing the above financial changes through our payment system and these will be implemented as individual elements as they will require alternative processes to be put in place.

Once this work is concluded I will update on this.

In addition to this funding support, I would also draw your attention to wider Central Government support for business across the UK. The following page sets this out and details the support locally for businesses in North Tyneside.

Yours sincerely

A handwritten signature in black ink, appearing to read 'S Woodhouse', with a long horizontal flourish extending to the right.

Scott Woodhouse
Strategic Commissioning Manager, Adults

North Tyneside Council – Business Support

North Tyneside Council has introduced a Business Helpline which is staffed by an experienced business adviser between 9am and 5pm with an out of hours voicemail. Please forward this telephone number to any businesses who require assistance. The number to call is 0191 5166699 or email business@northtyneside.gov.uk

North Tyneside Council will be paying one-off grants to a significant number of small and medium-sized businesses.

Small Business Grant Fund

Businesses that are eligible for Small Business Rate Relief (rateable value of up to £15,000) can now access a grant of £10,000

Retail, Hospitality and Leisure Grant Fund

Businesses in the retail, hospitality and leisure sectors can access a grant of £25,000 for those businesses with a rateable value between £15,000 and £50,999

Businesses need to apply for these grants and North Tyneside-based businesses can now apply here: <https://my.northtyneside.gov.uk/category/1428/coronavirus-covid-19-small-business-grants>

Further details on the grant schemes and the other measures introduced by Government is available here <https://bit.ly/BizSupportSite>

To date the support includes:

- Small Business and Retail, Hospitality & Leisure Grant Funds
- Business Rates Holiday for Retail, Hospitality & Leisure
- Job Retention Scheme
- Self-employment Income Support Scheme
- Business Interruption Loan Scheme
- Statutory Sick Pay Rebate
- Support for Businesses Paying Tax (Time to Pay)
- Corporate Financing Facility
- Business Rates Holiday for Nurseries
- VAT Deferral
- Self-assessment Payment Deferral

Businesses are encouraged to join the North Tyneside Business Forum. This is free to join and offers practical advice and guidance, communications on any public funded business support and a forum for businesses to communicate with each other - www.northtynesidebusinessforum.org.uk

A dedicated page has been set up providing information and guidance to businesses as well as answers to a number of frequently asked questions - <https://www.northtynesidebusinessforum.org.uk/support-for-business/covid-19/>

The North East LEP deliver the region's online business support platform, the North East Growth Hub which features a comprehensive COVID-19 toolkit for businesses - www.northeastgrowthhub.co.uk/toolkits

North Tyneside Council

Adult Social Care

Schedule of Rates – Residential and Nursing Care – Older People

Revised Fees with effect from 1 April 2020 (Interim)

		2020/21 Weekly Fee
Residential Care		
	Grade 1	£616.44
	Grade 2	£578.64
	Grade 3	£542.14
	Grade 4	£511.72
Residential EMI		
	Grade 1	£638.33
	Grade 2	£602.85
	Grade 3	£563.73
	Grade 4	£528.15
Nursing – general Plus RNCC		
	Grade 1	£616.44
	Grade 2	£578.64
	Grade 3	£542.14
	Grade 4	£511.72
Nursing EMI Plus RNCC		
	Grade 1	£638.33
	Grade 2	£602.85
	Grade 3	£563.73
	Grade 4	£528.15

The Funded Nursing Care rate will be paid, where applicable, in addition to the above fees, as determined by and on behalf of the CCG.

Standard weekly rate £165.56 (note this is 19/20 rate, awaiting publication of 20/21 rate)

CHC fees are negotiated and agreed locally with North Tyneside CCG, there is a top up cost to be added to the standard fees of an additional £80 per week.