

Richard Ayres
rayres@careengland.org.uk

Our ref: FOI 11320
Your ref:
Date: 12 January 2022

Dear Mr Ayres

Freedom of Information Request

I am writing regarding your request for information, which was received on 17 December 2021. In that request you asked us the following questions and I can confirm that the search for the information you requested has been completed and our responses are given below:

LD Supported Living:

- Please complete the following table with the information requested and state the period the data relates to. The data period for the data below should include the latest full calendar month for which this data is available within the last 3 months. Please confirm the month the data is related to: 01/09/2021 - 30/11/2021**

PLEASE NOTE – Supported Living is not commissioned per hour, but as a weekly placement

(2021)

| Category | Mean Number of Hrs per week | Mean hourly rate paid | Median hourly rate paid | Lowest hourly rate paid | Highest hourly rate paid |
|--------------------------------------|-----------------------------|-----------------------|-------------------------|-------------------------|--------------------------|
| Hours provided during the day | None | None | None | None | None |
| Wake hours provided during the night | None | None | None | None | None |
| Sleep-ins provided | None | None | None | None | None |

Residential LD Care:

2. Please complete the following table with the information requested for the period stated. The data period for the data below should include the latest full calendar month for which this data is available and consist of 6 months data in total. Please confirm the period the data is related to: 01/06/2021 – 30/11/2021

PLEASE NOTE – the following includes all residential placements for identified LD clients, our system does not differentiate between sub categories such as Autism. Placements within last 6 months are NEW placements, longer than 6 months were in place prior to 01/06/2021

(2021 Residential)

| Category | Mean rate paid | Median rate paid | Lowest rate paid | Highest rate paid |
|---|----------------|------------------|------------------|-------------------|
| Placements within the last 6 months | 1,004.54 | 1,026.00 | 400.00 | 1,277.41 |
| Placements in home longer than 6 months | 999.50 | 895.13 | 143.36 | 3,066.00 |
| Current total placements today | £184,685.61 | | | |

PLEASE NOTE – no LD care has been identified with a nursing need

(2021 Residential Care with Nursing)

| Category | Mean rate paid | Median rate paid | Lowest rate paid | Highest rate paid |
|---|----------------|------------------|------------------|-------------------|
| Placements within the last 6 months | | | | |
| Placements in home longer than 6 months | | | | |
| Current total placements today | | | | |

3. Please outline the 2022-23 timeline for Supported Living and Residential LD care fee uplifts. Please include the process undertaken to establish provider costs, the internal review process and any benchmarking process undertaken, stating the decision makers, and timeline up to and including engagement and communication with providers through to applying any uplift agreed.

2022-23 Timeline for All Social Care Fee Uplifts

July 2021

- 27th July 2021 – communications were sent to 157 providers of residential care, supported living and home care providers in Southend-on-Sea requesting they submit costings to support the Annual Price Review for 2022-23, with a deadline of 15th August
- Commissioning internal review and benchmarking process carried out, consideration of national benchmarking data for care types and unit costs reviewed.

August 2021

- 11th August 2021 – deadline extended to 25th August 2021
- 25th August 2021 – deadline for cost submissions from providers

September 2021

- Initial commissioning review of submitted costs and available evidence
- First approval of initially proposed uplifts
Decision makers: Executive Director Adults and Communities and Director of Finance

October 2021

- Initial finance team review of options and budget pressures
- 27th October 2021 – Central Gov. announced 2022 National Living Wage increase (6.6%)

November 2021

- Revised commissioning review of costs and available evidence
- Revised budget position agreed with finance colleagues
Decision makers: Executive Director Adults and Communities and Director of Finance

December 2021

- Revised budget position and proposed uplifts agreed by portfolio holder and key officers.
Decision makers: Executive Director Adults and Communities and Portfolio Holder: Adult Social Care and Health Integration Cabinet Member

January 2022

- 7th January 2022 – significant Adult Social Care investment as part of draft 2022/2023 budget announced
- 13th January 2022 – draft budget discussed by Cabinet Members

February 2022

- Budget reviewed by the People Scrutiny Committee, The Place Scrutiny Committee and The Policy & Resources Scrutiny Committee.
- 24th February 2022 – Final Budget to be discussed and approved at Full Council
Decision makers: Full Council
- Communications to be sent to care providers notifying them of any uplifts

March 2022

- Implementation of new rates onto Finance system

April 2022

- Date TBC, uplifts are implemented and in effect (estimated by 12th April)

4. Please provide the annual fee uplift information below for the last 5 years:

PLEASE NOTE – you have only provided 3 years cells, so these have been completed, due to system change uplift data for previous years cannot be provided

(Supported Living)

| Year | Percentage uplift | Number of Providers receiving this uplift | Number of Individuals receiving this uplift |
|---------|-------------------|---|---|
| 2021-22 | n/a | n/a | n/a |
| 2020-21 | n/a | n/a | n/a |
| 2019-20 | n/a | n/a | n/a |

(Residential Care)

| Year | Percentage uplift | Number of Providers receiving this uplift | Number of Individuals receiving this uplift |
|---------|-------------------|---|---|
| 2021-22 | 2.14% | 57 | 146 |
| 2020-21 | 2.25% | 59 | 146 |
| 2019-20 | 7.33% | 84 | 192 |

(Residential Care with Nursing)

| Year | Percentage uplift | Number of Providers receiving this uplift | Number of Individuals receiving this uplift |
|---------|-------------------|---|---|
| 2021-22 | n/a | n/a | n/a |
| 2020-21 | n/a | n/a | n/a |
| 2019-20 | n/a | n/a | n/a |

If you wish to discuss any of the above, please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our response, you should write to the Knowledge and Information Manager, PO Box 6, Civic Centre, Victoria Avenue, Southend-on-Sea, Essex, SS2 6ER.

If you are not content with the outcome of your review, you can make a complaint under the Council's complaints process by writing to Corporate Complaints Officer, Office of the Chief Executive, PO Box 6, Civic Centre, Victoria Avenue, Southend-on-Sea, Essex, SS2 6ER.

You can also apply directly to the Information Commissioner (ICO) for a decision although generally the ICO cannot make a decision unless you have exhausted the Council's complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Business Support Administration

T: 01702 215909

E: ACSBusinessSupport@southend.gov.uk